

BIOGRAPHY: HILARY KEENAN

Hilary Keenan has worked in Housing since 1975, in both the Local Authority and RSL sectors. She was Head of Housing at Barnsley Metropolitan Borough council until 1995, when she moved to Derby City Council as Director of Housing and Environmental Services. During that time she was a professional advisor to the Local Government Association (LGA), and was one of a small group of Chief Officers who worked with the LGA to develop alternative funding models for public sector housing, work which eventually led to the establishment of the ALMO model. She was a member of numerous working groups and frequently spoke at conference and workshops on public and private sector housing management, housing finance and alternative models of housing provision.

In 2001, she moved to the RSL sector as Places for People's Group Director, Operations, taking overall responsibility for all the RSLs (some 60,000 properties) within the Group structure. Her main focus there was to improve performance and enhance delivery whilst still producing efficiency savings. When Annual Efficiency Statements were introduced she spoke, in conjunction with the Audit Commission and others at a number of conferences, giving a practitioner's perspective on creating and maintaining efficiency gains. Whilst at the Places for People Group, Hilary chaired multi-disciplinary teams which assessed and then implemented new housing management computer systems and the development of a state of the art in-house maintenance team.

In 2008, Hilary stepped back from day to day management and joined the Board of Value Based Solutions, bringing practical housing knowledge and expertise to the company.